

For Commission Use Only:

Case: 07-0505

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

ORIGINAL

Regarding a complaint by (Person making the complaint):

KREGG SANDERS

Against (Utility name):

AMEREN IP

As to (Reason for complaint)

Utility has failed to properly address billing dispute. Utility has not provided customer with agreed upon materials. Utility has failed to provide materials on three distinct and separate occasions.

in DANVILLE Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is

1021 N. Walnut St Danville, IL 61832

The service address that I am complaining about is

1021 N. Walnut St. Danville, IL 61832

My home telephone is

[217] 799-2586

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

[217] 213-7967

My e-mail address is ~~kea~~

I will accept documents by electronic means (e-mail) ☐ Yes

☒ No

(Full name of utility company)

Ameren IP

(respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Part 280

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☒ Yes ☐ No

Has your complaint filed with that office been closed?

☒ Yes ☐ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. I disputed the past billing amount of \$2,434.69 and requested copies of all bills in dispute, a line by line accounting of disputed billing, and verification of properly functioning meter.
2. The representative promised the above, but failed to deliver on three distinct and separate occasions.
3. My billing dispute was not properly addressed by the utility.

Please clearly state what you want the Commission to do in this case:

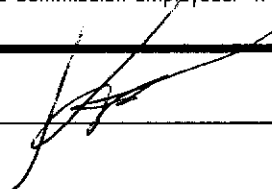
That the utility comply w/ the dispute and that I not
be held responsible for erroneous or incorrect billing.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy **and** a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date:

10/4/07
(Month, day, year)

Complainant's Signature:



If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

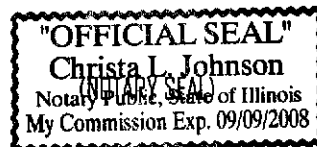
A notary public must witness the completion of this part of the form.

I, LENE SANDERS, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.


Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 10/4/07


Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.